

Entertainment Cruises Booking Agreement for 2019

The terms for these rates are outlined below and do not apply for specialty cruises or holidays.

2019 Rates Attached

- Entertainment Cruises reserves to change rates at any time, but will honor any existing booking, tariff publications, proposal sent, contracted series and retail tours. Notification of any rate changes will be sent at least two weeks in advance for FIT clients only and will be updated on the rate links.

Bookings & Payments

- For reservations for 20 pax or more a 25% refundable deposit is required 90 days prior to cruise date. For bookings made within 90 days up to 38 days a 25% deposit is due within 7 days. **Please note that for holiday or specialty cruises, peak times, deck and ship charters Entertainment Cruises reserves the right to adjust deposit policies. Note any reservation without a deposit is not guaranteed.**
- For reservations of 20 pax or more final payment and guaranteed minimum guest count are due 30 days prior to the cruise. All payments are non-refundable inside 30 days and will be invoiced accordingly. Entertainment Cruises reserves the right to adjust final payment, refundable status and minimum guarantee dates for holiday or specialty cruises, peak times, deck and ship charters
- For reservations for 20 pax or more bookings must be confirmed through your Tourism Account Managers at the city office, and for groups of 20 or greater both parties must sign and agree to Entertainment Cruises confirmation agreement for the specific event.
- For reservations under 20 pax, please send all requests via email to fit@entertainmentcruises.com
- Payment in full is due at the time of booking for FIT reservations. Groups of less than 20 and Online Sales will receive a confirmation number. This number should be included on all vouchers along with client name and any other identifying information.
- All charges must be paid in full 30 days prior to cruise. For specialty or holiday cruises, peak times, deck and ship charters we reserve the right to require payment in full at the time of booking or prior to the terms above.
- Entertainment Cruises reserves the right to change deposit and payment policy for specialty or holiday cruises, deck and ship charters and for peak seasons. You will be notified in writing or verbally of any changes.
- **Our Cruise Schedule is subject to change and is based on availability of seats.**

Boarding

- Boarding generally begins 30 minutes prior to departure.
- For groups of 20 or more, the escort or guide must present valid identification as designated in the booking contract and sign for the tickets, indicating the reservation number and the total number of passengers. Boarding tickets will not be released without proper ID and to any guest that is not listed on the reservation.
- For groups of less than 20, the guest or guide must present their valid ID and reservation number at the ticket booth and sign for their tickets

Guarantees on Attendance

- Final & minimum guarantee is required 30 days prior to the cruise and not subject to reduction. In the event that no final reduction is received the original expected attendance, or actual attendance, whichever is greater will be charged accordingly. For deck and ship charters we reserve the right to increase the date for final and minimum guarantee
- No refunds will be given for guests who do not show up or miss their reservations. It is the client's responsibility to insure that passenger counts for all reservations are adjusted within the proper timeframe.

As an authorized agent of _____, I have read and agreed to the terms and conditions described on this agreement.

Name & Title (please print)

Signature & Date

Please help us keep our records up to date!

Please email to: lgilbert@entertainmentcruises.com & cfonseca@entertainmentcruises.com

Or Fax to: 646-786-3812

Please Circle Each City You Send Clients:

Baltimore-Boston-Chicago-New York- Norfolk, VA-Philadelphia-Washington DC

GENERAL

Name of Company	_____	Fax #	_____
Address	_____	City	_____
State	_____	ZIP	_____
Phone Number	_____	Email	_____
Website	_____		

CONTACTS- PRODUCT MANAGER

Contact	_____	Phone	_____
Title	_____		
Email	_____	Fax	_____

CONTACTS- GROUP DEPARTMENT

Contact	_____	Phone	_____
Title	_____		
Email	_____	Fax	_____

Contact	_____	Phone	_____
Title	_____		
Email	_____	Fax	_____

Contact	_____	Phone	_____
Title	_____		
Email	_____	Fax	_____

CONTACTS- INDIVIDUALS

Contact	_____	Phone	_____
Title	_____		
Email	_____	Fax	_____

Contact	_____	Phone	_____
Title	_____		
Email	_____	Fax	_____

CONTACTS- ACCOUNTS PAYABLE

Billing / Invoices	_____	Phone	_____
Email	_____	Fax	_____